

Cookie Policy

Last updated: July 2026 Version 1.0 Kaissen Technology LLC · Kaissen · Soldi

1. Introduction

This Cookie Policy explains how Kaissen Technology LLC ("Kaissen"), through its commercial brands Kaissen and Soldi, uses cookies and similar technologies across its websites, applications and digital platforms in order to improve the user experience, ensure that the services work correctly, strengthen security and obtain statistical information about the use of our platforms.

This Policy complements our [Terms and Conditions of Use](#) and our [Privacy Policy](#).

By using our websites and digital platforms, you accept the use of cookies as set out in this Policy, unless you configure your browser or the preference centre to reject them or limit their use. You can open the preference centre at any time from the [cookie preferences](#) link.

2. What are cookies?

Cookies are small text files that a website stores in the user's browser or device when a page is visited.

These files make it possible to remember information relating to browsing, improve the user experience and support various site features.

Cookies do not run programs and do not contain viruses.

3. Similar technologies

In addition to cookies, Kaissen may use technologies such as:

- Local Storage.
- Session Storage.
- Tracking pixels.
- Web beacons.
- Tracking tags.
- Mobile application SDKs.
- Authentication tokens.
- Session identifiers.

These technologies perform functions similar to cookies and are subject to the provisions of this Policy where applicable.

4. Purposes of cookie use

We use cookies to:

- keep authenticated sessions active;
- remember user preferences;
- improve the browsing experience;
- optimise site performance;
- strengthen platform security;
- prevent fraud and unauthorised access;
- generate usage statistics;
- analyse site performance;
- identify technical errors;
- personalise certain content;
- support authentication and authorisation processes.

5. Types of cookies we use

5.1 Strictly necessary cookies

These cookies are indispensable for the site to work.

Among other functions, they make it possible to:

- sign in;
- maintain authentication;
- protect sessions;
- balance load;
- remember basic security preferences.

These cookies cannot be disabled without affecting the operation of the service.

5.2 Functional cookies

These allow user preferences to be remembered, such as:

- language;
- region;
- display preferences;
- custom settings;
- accessibility.

5.3 Performance and analytics cookies

These help us understand how users use our services, through aggregated and statistical information.

They allow us to analyse aspects such as:

- most visited pages;
- response times;
- navigation errors;
- site performance;
- devices used;
- most frequent browsers.

The information collected is used exclusively to improve our services and is not intended to identify any user directly.

5.4 Security cookies

These are used to:

- detect suspicious activity;
- prevent cyber attacks;
- protect user accounts;
- validate authentication;
- detect unauthorised access;
- strengthen anti-fraud mechanisms.

5.5 Personalisation cookies

These allow certain content or features to be adapted to the user's preferences, always within the limits permitted by applicable law.

5.6 Advertising cookies

Where appropriate and where the required consent exists, we may use cookies intended to display promotional content relating to our products and services, or to measure the effectiveness of communication campaigns.

You may accept or reject these cookies through the preference centre available on the site.

6. Third-party cookies

Our services may use technologies provided by third parties, such as:

- technology infrastructure providers;
- analytics tools;
- performance monitoring services;
- authentication providers;
- digital service platforms;
- security providers;
- map or embedded content services;
- messaging platforms such as WhatsApp Business, where the user interacts through those services.

Each provider is responsible for the processing of the information it collects, in accordance with its own privacy policies.

7. Duration of cookies

Depending on their purpose, cookies may be classified as follows.

Session cookies

These are deleted automatically when the user closes the browser.

Persistent cookies

These remain stored for a defined period, or until the user deletes them manually.

The retention period depends on the purpose for which they were created and on the corresponding operational or legal needs.

8. Managing cookies

You may manage the use of cookies through:

- your browser settings;
- the [cookie preference centre](#) available on our websites, where enabled;
- privacy tools provided by your operating system or browser.

Disabling certain cookies may affect the operation of some site features.

9. Consequences of disabling cookies

If you decide to block certain cookies, some functionality may be limited, including:

- sign-in;
- authentication;
- session persistence;
- personalisation;
- retrieval of preferences;
- operation of certain forms;
- access to private areas.

10. Information security

The cookies used by Kaissen are not intended to store confidential financial information, passwords, OTP codes, PINs, CVV numbers or other sensitive authentication data.

Kaissen implements reasonable measures to protect information relating to cookies against unauthorised access or improper alteration.

11. Changes to this Policy

Kaissen may amend this Cookie Policy to adapt it to technological, regulatory or business changes.

The current version is available on our websites and digital platforms, indicating the date of its last update.

12. Contact

If you have questions relating to this Cookie Policy, or to the processing of information obtained through cookies and similar technologies, you may contact Kaissen through the official customer service channels published by the company, or by writing to info@kaissen.com.

Acceptance statement

By continuing to browse our websites or to use our digital platforms, you acknowledge that you have been informed about the use of cookies and similar technologies.

Where applicable law requires it, Kaissen will request your prior consent for the use of cookies that are not strictly necessary for the operation of the services.

You may change your cookie preferences at any time through the [preference centre](#) available on the site, or through your browser settings.